

I Can't Locate My Completed Emailed Report. How Can I Retrieve a Completed Report?

1. Log into your DVMInsight account, click on **Submit Request** tab, scroll down to **Recently Completed Reports** – for reports completed in the last 24 hours. Click on the patient that you want the report from.

Cases Needing User Attention:

The grids below will show you which cases you have sent that need your attention, which cases have reports pending, and finally the last few cases that were marked for storage.

[Are you seeing Multiple Cases for the same patient? Are they on different days but you need them all as one? Click here to learn how to link cases together.](#)

| Command | ID | Received | Exam Date | Patient ID | Patient Name | Owner Name | Modes | No Images |
|--------------------|----|----------|-----------|------------|--------------|------------|-------|-----------|
| No data to display | | | | | | | | |

Cases with Reports Pending

The cases listed below already have report requests. The type of review and status can be seen here. If you want to see a detailed view of what's going on with your case, simply click the icon on the left.

| Progress | Submitted | Patient ID | Patient Name | Owner Name | Read Type | Stat | Imgs | Consultant | Req Consultant | Status |
|--------------------|-----------|------------|--------------|------------|-----------|------|------|------------|----------------|--------|
| No data to display | | | | | | | | | | |

Recently Completed Reports

Reports from the last 24 hours are listed below.

| Report | Patient ID | Patient Name | Owner Name | Read Type | Consultant | Status | Confirmed |
|--------------------|------------|--------------|------------|-----------|------------|--------|-----------|
| No data to display | | | | | | | |

Cases In Storage

After 3 days all cases without history are sent to storage. If you're looking for a case that's not showing, it's likely it's here. Click the Retrieve button to move it out of storage and back to the report list. If more than 10 days have passed you can retrieve the case.

2. If the patient is not listed under **Recently Completed Reports**, go to the tabs at the top, go to **Review My Cases** tab and click **Reports**. All reports will be listed here, under your cases. If you need to search for a report, you can by either typing in the Patient ID/Patient Name or Owner. Click out of the box to start the search. If the report is not appearing, you may need to change the filter dates. Once the report you request appears, click on the patient name of the report needed.

Diplomates, American College of Veterinary Radiology

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We keep images in the system that we couldn't match to a patient. Search through unknown cases by Patient Name or Patient ID.

[Search Unknown Cases](#)

Cases Needing User Attention:

The grids below will show you which cases you have seen. [Are you seeing Multiple Cases for the same patient?](#) [If you need them all as one? Click here to learn how to link cases together.](#)

| Command | ID | Received | Read Type | Patient Name | Owner Name | Modes | No Images |
|--------------------|----|----------|-----------|--------------|------------|-------|-----------|
| No data to display | | | | | | | |

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<http://www.dvmisight.com/SecureSite/ReportReview.aspx>

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Report Review

On this screen you can see a list of the cases you have sent to DVMisight for Review. Please remember that a case will only show here once the conversion and registration process on our server is complete.

Filter Dates

Start Date: End Date: [Filter Dates](#)

[Your Cases](#) | [Cases Shared with You](#)

| Patient ID | Pat Name | Owner | Recv Date | History Date | ID | View | Zip | Send | Hospital | Report Status | Modes | Images |
|--------------------|----------|-------|-----------|--------------|----|------|-----|------|----------|---------------|-------|--------|
| No data to display | | | | | | | | | | | | |






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At the bottom of the page under **Reports** tab is all the report information. You can print the report, download or email. Click on the required icon.

Reports | Images | Attachments | Share Case | DICOM Send | Billing | Guest Access | Status Log | DICOM Details

Report Information

The list below shows all reports connected with this exam. Please note, a single exam may have multiple reports.

| Command | ID | Date | Doctor | Claimed Radiologist | Confirm | Confirmed | Report Status |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----|-----------------------|--------|------------------------------|------------------------------|----------------------|---------------|
|      | | 5/30/2017 12:55:56 AM | | Sarah Davies BVSc, MS, DACVR | Sarah Davies BVSc, MS, DACVR | 5/30/2017 7:19:57 PM | Final |